

MD110 TELEPHONY SYSTEM TTY SYSTEM MANAGEMENT



The MD110 Telephony System TTY System Management course familiarises delegates with the programming principles of the Aastra MD110 Telephony System using the command language, enabling them to manage and facilitate changes and additions within their organisation. The course explores the command language, system structure, user handsets, facilities and implementation and management of extension moves and changes using both TTY / MML Commands (Man Machine Language) at all Revisions up to and including BC12.

This course can be carried out on Customers own sites, where the Instructor will help the Administrator configure some of the applications features to their requirements.

Course Content

- ❖ Introduction
- ❖ MD110 Telephony Switch system structure
- ❖ Introduction to TTY / MML Command Language
- ❖ Number Analysis and Call Discrimination tables
- ❖ Common Categories
- ❖ Common service Profiles
- ❖ System Hardware & Vacancy Information
- ❖ Extension types and boards
- ❖ Initiating extensions - Analog & Digital Handsets
- ❖ Instrument Types (Itypes)
- ❖ Additional Category Values (ADC)
- ❖ Soft Keys & Key programming
- ❖ Basic Extension Features & Facilities
- ❖ Additional User Facilities
- ❖ Pick up Groups & Hunt Groups
- ❖ Office moves and changes
- ❖ Generic extension configuration
- ❖ Free Seating
- ❖ Dialog 4000, 6000 & 7000 IP phones
- ❖ Web Server, Config Files & Firmware Downloads
- ❖ Web Browser
- ❖ Dect Handsets
- ❖ Administration Tools
- ❖ Backups
- ❖ License Handling

Training Technique

This training consists of explanations, demonstrations, discussions and practical exercises to ensure each delegate is confident and proficient in using all the functions that their new system has to offer.

Course Prerequisites

Delegates should be familiar with the Windows Applications system.

- ❖ A good skill in computer literacy
- ❖ An active role in Telecoms

Who Should Attend?

This course has been designed for Telecoms Managers, Support Engineers, IT Personnel, Systems Administrators and other personnel expected to manage the changes of the MD110 Telephony System

Course Duration

3 Days

Max Delegates

4

Room Setup

Whiteboard / Flipchart
1 PC for each Delegate
1 x Analogue, Digital, IP, Dect Handset per delegate according to installation set up
PC & Projector if 4 Delegates